

PRIVACY POLICY

Protection of Personal Information disclosure and consent for Atossa Financial Services (Pty) Ltd.

Effective date: 23 January 2023

Version: 1.0

Atossa Financial Services (Pty) Ltd. ("us", "we", or "our") operates the www.atossacapital.com website and the services offered there (the "Service"). For the sake of convenience and ease of reference, we divide our services in two i.e., the Website Services and the Trading Services.

This page informs you of our policy regarding the collection, use, and disclosure of personal data when you use our Services and the choices you have associated with that data. This policy is part of and must be read with our overall policy regarding the protection of personal information. Where there are any inconsistencies between this document and our policy on the Protection of Personal Information, the wording of the latter shall prevail.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in the Terms and Conditions for the use of our website. Please be aware that different Services may also relate to their own set of specific terms and conditions.

1 WEBSITE SERVICES

1.1 Types of Data Collected

Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

Identity details, Email address, Cookies and Usage Data

We may also collect information that your browser sends whenever you visit our Service or when you access the Service by or through a mobile device ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g., IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access the Service by or through a mobile device, this Usage Data may include information such as the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

Session Cookies. We use Session Cookies to operate our Service.

Preference Cookies. We use Preference Cookies to remember your preferences and various settings.

Security Cookies. We use Security Cookies for security purposes.

Use of Data

To provide and maintain the Service

To notify you about changes to our Service

To allow you to participate in interactive features of our Service when you choose to do so

To provide customer care and support

To provide analysis or valuable information so that we can improve the Service

To monitor the usage of the Service

To detect, prevent and address technical issues

1.2 Transfer of Data

Your information, including Personal Data, may be transferred to and maintained on computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. If you are located outside South Africa and choose to provide information to us, please note that we transfer the data, including Personal Data, to our service providers in South Africa and process it there.

Your consent to this Privacy Policy followed by your submission of such information and in the alternative, continued use of our Service represents your agreement to that transfer.

We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an

organization or a country unless there are adequate controls in place including the security of your data and other personal information.

1.3 Disclosure of Data

Legal Requirements

We may disclose your Personal Data in the good faith belief that such action is necessary to:

To comply with a legal obligation

To protect and defend our rights or property

To prevent or investigate possible wrongdoing in connection with the Service

To protect the personal safety of users of the Service or the public

To protect against legal liability

1.4 Security of Data

The security of your data is important to us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

1.5 Service Providers

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

1.6 Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

1.7 Children's Privacy

Our Service does not address anyone under the age of 18 ("Children"). We do not knowingly collect personally identifiable information from anyone under the age of 18 unless required to do so by law and as part of an expressly stated service. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

1.8 Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page under a sequential version number and effective date.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

2 TRADING SERVICES

At Atossa Capital, we place customer service first. In order to deliver superior customer service, we will, from time-to-time, ask our customers for some personal information. We will also ask you about your personal information and obtain information available about you from external sources where we must comply with other laws such as anti-money laundering legislation. We share your detail with third parties, such as our brokers and systems providers. In every instance where we obtain your personal information, we guarantee you that we:

- have a defined business purpose;
- retain your data only as long as we need it for business purposes;
- destroy your data comprehensively as soon as we can after expiry of our business purpose. We do however retain data for as long as possible for historical and analytical research purposes;
- will not use the information to infringe on your privacy in any way;
- will provide you with a complete record of all your personal data we hold, we will update this at your request, and we will remove this, where we are permitted to by law, at your request;
- take measures to protect your personal data and where we use external parties such as software and internet service providers, we have agreements in place to protect your data;
- will not process any data regarding your race or ethnic origin, political, sexual, or religious orientation or trade union membership except with your consent;
- will not process any data in respect of children without consent of a parent or guardian.

Please note that some information may be stored on data servers located outside the borders of South Africa. In such cases we are satisfied that the protection afforded your personal data there is similar to South Africa.

You may at any stage, if you wish to lodge a complaint, contact our Information Officer and failing resolution, contact the Regulator.

Contact Us

If you have any questions about this Privacy Policy, please contact us by using the facility provided on our website or via help@atossacapital.com.

End V1